



About Us

In business for over 20 years, Olympic Fire Services is a locally owned and operated business with many earned recognitions to support and validate our passion for everything Fire Safety. We live, breathe and love the Fire Safety Industry and would be honoured to be your preferred Fire Safety partner. We understand the rules, regulations, standards, codes and all the other boring bits, we are also licenced, accredited, qualified and ticketed to do your fire inspections, testing, and all legislated paperwork.

Let us make your fire safety simple and hassle free. We will explain exactly what you need to know in simple, easy to understand words.

Mission Statement

To ensure our customers have what they need to make their business compliant, from fire safety installations to on-going service needs. Our experienced, accredited reliable staff are dedicated to assisting other companies to protect their assets from the effects of fire, setting your business up so that everyone can work in a safe environment. We promise maximum efficiency, reliability and outstanding personalised service, giving our customers the assurance that we will be there when they need us always.

Core Values

Our values embody the spirit of Olympic Fire Services. They reflect the energy of a company that wants to make a positive mark on the fire industry. We articulate a code of behaviour that guides us through that challenge by following the set of values below: -

Honesty. Reliability. Integrity. Communication. Professionalism.

Our Services include:

- 24 hours, 7 days a week, 365 days a year on call availability for our customers
- Design/Installation/Certification & Maintenance of:
 - Portable Fire Fighting Equipment
 - Hydrant and Sprinkler Systems
 - Fire Detection and Warning Systems
 - Passive Fire Systems
 - Sprinkler and Hydrant Pumpsets
- First Response and Evacuation Instruction
- Fire and Evacuation Plans
- Evacuation Signs and Diagrams
- Electrical Equipment Test and Tag
- Backflow Prevention Valve Testing and Repair
- Warden Training
- Exit and Emergency Light Testing and Repair
- Smoke Alarm Installation and Testing

"We love what we do, and it shows in how we do it."



Fire Protection Maintenance Software

We invested in FireMate because it is the only electronic management system specifically built for the Australian and New Zealand Fire Protection Industry. This ensures the highest standard of customer service is provided and all maintenance recording is seamless for our customers. Be assured you are working with a company that is efficient, proactive, professional and on time.

With our software, we can completely control our administration whilst out on site, meaning we can identify risks, note any asset damage and report on job completion while still on site. FireMate allows us to master all compliance issues and provide unrivalled customer service levels, by utilising the very latest in systems technology to automate our workflow from order to invoice. It also streamlines our operation and ensures your reports are issued in a timely manner.

We log all aspects of each job as they happen. We simply take photos of any defects and issues on site, then upload them to the program for complete access. This also allows us to list all your fire equipment assets and schedule routine maintenance appointments on the spot.

Why Choose Olympic Fire Services:

- Automated compliance generates regular accurate reports
- Exceptional customer service with streamlined administration and client management
- Fast and accurate quotes

We have a unique agreement plan for all our customers. If you are not happy with our service levels, you can terminate our services within 30 days notice. We do not lock you into long contracts. This keeps us honest, accountable and furthermore, focused on retaining your business.

Access to the FireMate Client Portal

Included with your Annual Routine Maintenance, allowing access to:

- **Asset Registers-** Fire Safety Installations onsite
- **Property Activity-** gives you a synopsis of the general health of your site
- **Routine Activity Test Schedule-** Let's you know when your property is due to be serviced
- **Routine Activity Summary-** Access to view the results of your Routine Maintenance)
- **Quotations-** Allows you to accept or reject quotes via the Portal
- **Access to Current Defects**
- **Access to Site Specific Attachments-** eg: Servicing Dockets, Building Classifications, Occupier Statements, Forms 72s
- **Request a Technician Button**

Once you are issued with a Username and Password, connection to the Client Portal is quick and easy. You can run reports at your convenience, however you will continue to receive reports from us based on our findings.

Please call our office on **07 3390 8337**
for your free no obligation quote.

Let us help you become fire compliant and in a position
to fully protect your property and its occupants.

